

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 19th day of December' 2023

C.G.No.54/2023-24/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G.Eswaramma	Member (Independent)

Between

Smt. B. Bharathi Devi, No.6-1-156/10, Srinivasa
Enclave, Varadaraja Nagar, K.T. Road, Tirupati,
Tirupati District.

Complainant

AND

1. Assistant Accounts officer/ERO-1/Tirupati
2. Dy. Executive Engineer/OSD-1/Tirupati
3. Executive Engineer/O/Town/Tirupati

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 14.12.2023 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint during Vidyut Adalat conducted at Tirupati on 09.11.2023 stating that she purchased a Flat with electrical service connection SC.No.5523400060411 and she applied for transfer of the ownership of the service connection from her vendor into her name, but it was not effected.



02. The said complaint was registered as C.G.No.54/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the complainant did not register her application in mee-seva as per rules by producing mutation proceedings issued by the Tirupati Municipal Corporation and they advised her to get the application registered in mee-seva by producing the mutation proceedings on which they would effect the title transfer.
03. Heard the respondents through video conferencing. The complainant remained absent.
04. Now the point for determination is:

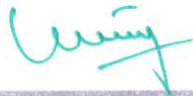
“Whether the complainant is entitled to a direction to the respondents to affect transfer of Ownership of the service connection into her name as prayed for?”

05. **POINT:** According to the respondents the complainant did not submit copy of the mutation proceedings issued by the Tirupati Municipal Corporation and they would effect the transfer of ownership of service connection in the name of the complainant as and when she submit the copy of the mutation proceedings and Property Tax Payment Receipt issued by the Tirupati Municipal Corporation in her name. The respondents also submitted a letter received by them from the complainant

stating that she would submit the above refereed documents asked by the respondents. The respondents reported that the complainant till date did not submit the required documents and the complainant remained absent on the date of the hearing. Considering the circumstances, this Forum opines that this complaint can be closed directing the complainant to submit the mutation proceedings issued by the Tirupati Municipal Corporation and Property Tax Payment Receipt stood in her name to the respondents and within 15 days from the date of receipt of the same, the respondents should effect the transfer. Accordingly, the point is answered.

06. ***In the result***, the complaint is disposed off directing the complainant to produce the copies of mutation proceedings and the Property Tax Payment Receipt issued by Tirupati Municipal Corporation in her name and the respondents are directed to effect the transfer of ownership of the service connection into the name of the complainant within 15 days from the date of receipt of the above referred documents from the complainant and submit compliance to the Forum. There is no order as to costs.

07. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3



of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 19th day of December'2023.

Verifying 19/12/23

CHAIRPERSON

K. Ramasubramanian
Member (Finance)
19/12/2023

M. S. Srinivasan 19/12
Member (Technical)

G. S. Srinivasan 19/12/2023
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

Verifying